## **CHOI'CE CAKE & COFFEE LTD**

Please read our policy before the reservation of your cake. Our team member will contact you shortly once we received your order. Please note not available to order a customised cake and lettering service on the cake from CHOI'CE. If you want to write any message, please order a topper. The topper will be £1.50 extra cost and please let us know your best pick from our template attached at the bottom.

## Term & Condition

Our photographs are an accurate representation of our cakes however as each cake is a handmade "one off" creation details may not be exactly as shown. Please note that when ordering a cake using one of our photos as reference that the size of the cake may alter the proportions.

All of our cakes are baked fresh to order and as such we require a minimum of 2 days notice (Fresh cream cakes) / 5 days notice (Buttercream cakes) orders. Our cakes can sometimes be made with shorter lead times but please call the shop to enquire if this is possible.

## Cake cancellations

Fresh cream cake; 24 hours before or more + refund or credit

Buttercream cake; 48 hours before or more +refund or credit

Less than 24 hours notice - no refund/credit

Please note that orders placed without giving enough notice may not be ready for collection on time. If you are unhappy with one of our products, we require to be notified within 2 hours after collection via phone call or visit to the shop.

If you believe a cake to be damaged are unhappy with any aspect of the cake, we may require photographs showing the condition of the cake.

Please note that whilst refunds can be made, compensation will not exceed the original total paid for cakes.

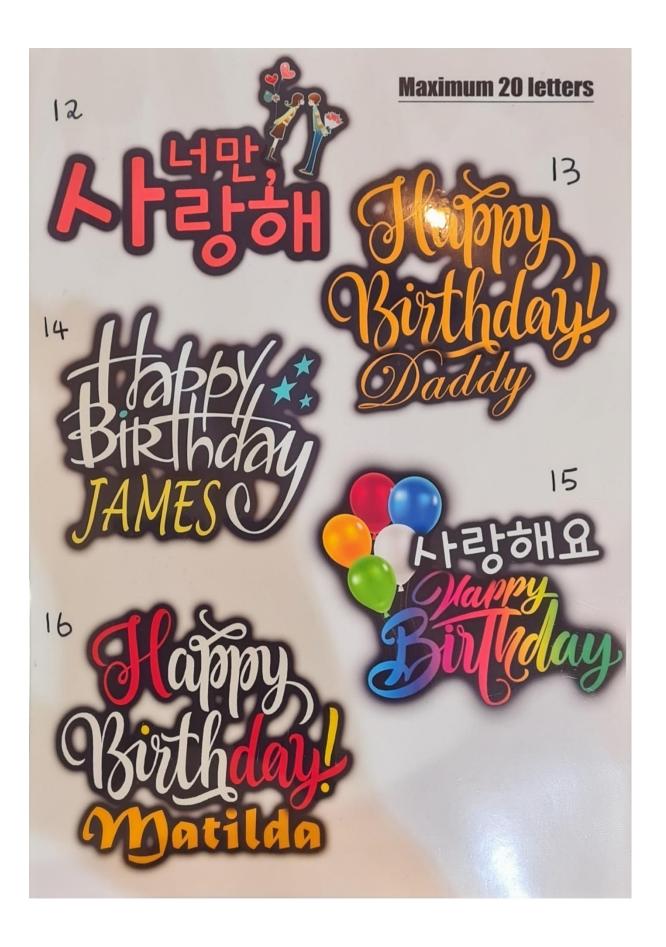
## Allergy information

Our Cakes are made fresh, daily in our bakery and are non-pre-packaged. Our cakes are made in a bakery where traces of NUTS may be.

All our cakes contain **EGGS**, **MILK**, and may contain traces of **NUTS** 

Please speak to a member of our team for more information about allergens and ingredients.





Topper sample (Not edible, aapproximately 10 cm X 10 without the stick)



